



## Red Hat support policy discussion

- Timeline
- Options

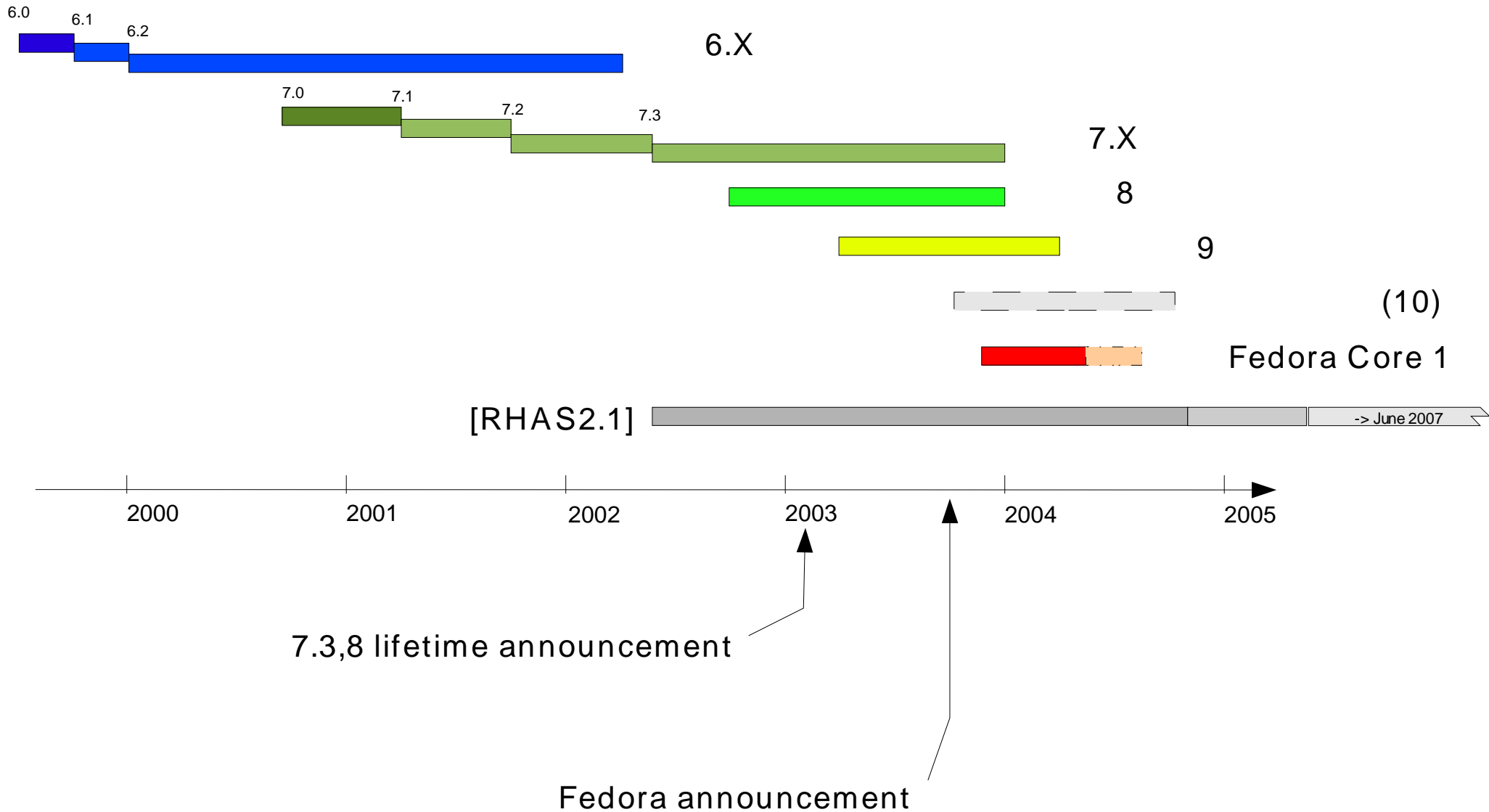


## Evolution of RH support lifetimes

- RH 6: start April 1999=6.0, October 1999=6.1, April 2000=6.2, unsupported 6.2 April 2002
- RH 7: start September 2000=7.0, April 2001=7.1, October 2002=7.2, May 2002=7.3, unsupported end of 2003
- Rh 8: start October 2002, unsupported end of 2003
- RH 9: start April 2003, unsupported April 2004
- RH10beta: expected release October 2003, statement of RH said  $\geq 12$  months support.
- Fedora: 4-6 months between releases, updates for 2-3 months..
- RHAS 2.1: available May 2002, full support until Nov 2004 (2.5 years), bugfix till June 2005 (3 years), secfix till June 2007 (5 years),



# Support lifetime evolution





## Options

- Migration cost vs. long-term support / license costs
- Spend manpower vs. spend money
- HEP-wide vs. site-specific solutions
  
- Release frequency
- Definition of "Support"
- Stability after release
- Freedom to tinker
- Commercial product support