

Royal Holloway site report

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HEPSYSMAN @ RAL 10-11 Jun 2010

Contents

- Staff & basics
- Tier2 relocation & upgrade
- Tier3 cluster upgrade
- Local storage upgrade
- CC services
- Forthcoming procurements

Computing staff & basic portfolio

- Diego Bellini (main sysadmin)
 Leaving 2 July
- Govind Songara (Grid site admin)
- Simon George (local/Tier2 manager)
- Barry Green (hardware & general support)
- Maintaining usual local systems & services
 - Desktops (SLC5), laptops (Win/Mac/Linux), printers
 - Windows TS
 - Network and firewall, Wifi
 - Nagios, DHCP/PXE/kickstart, DNS, email
 - TWiki, web, SVN, elog, etc.
 - Videoconference suite

Tier2 cluster

- Govind Songara, Duncan Rand (LG tech coord)
- Feb10 successful relocation from IC to RHUL machine room
 - Installed in new APC racks
- Upgraded to SL5 and BCM
- Completely reinstalled gLite3.2 WN, SE, DPM
 - Kept old SL4 CE
- Now back up and testing/running for main VOs.
- It took much longer than anticipated to build the site back up from scratch, but it was a good learning experience.



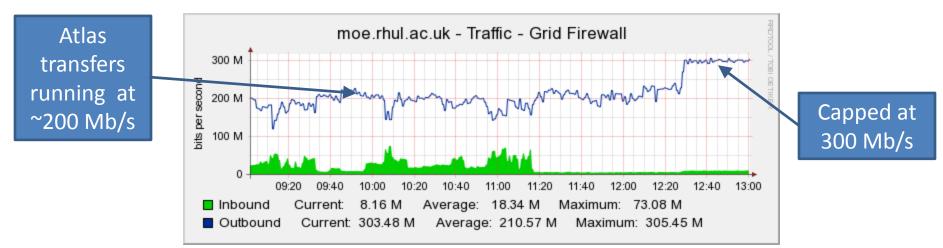
Total CPU: 7.9 HS06 x 400 cores = 3160 HS06 Total storage: ~21 TB x 14 servers = ~294 TB Ratio HS06/TB ~11

WN network: 2Gb/s bonded per 8 cores

Storage network: 4Gb/s bonded per server

Tier2 network

- Bad news: sharing 1Gb/s network with college
- Dedicated 1Gb/s line still not provided
- Long chain of request (includes LMN, BT)
- Delayed by road digging problems
- Hoping to get temporary additional connection through existing fibre.



Tier3

- Govind Songara, Diego Bellini, Barry Green
- Old Tier2 cluster circa 2004:
 - 75 nodes x 2 P4 Xeon 3GHz, 2 GB RAM (4.17 HS06)
- Upgraded 40 nodes:
 - AMD Phenom II 955 3.2GHz, (4 core) + 8GB RAM, to fit inside current power & heat constraints.
- WNs built by academics!
 - from our detailed instructions
 - ~4 man days
- For local use:
 - Atlas analysis
 - Accelerator simulations (MPI)
- Rapid deployment using our standard workstation PXE/kickstart install
- Torque/maui
- Next: MPI, cobbler/cfengine.



Total CPU: 13.25 HS06 x 160 cores = 2120 HS06 (was 625) Total storage: 60 TB scratch via NFS

Local storage

- To meet demands of local ATLAS analysis and expanding accelerator group
- Scratch server
 - PC hardware, 48-slot server, 2TB disks
 - 2x ARC1280
 - 4xRAID6+8HS (lower rebuild times) => 64TB
 - Heavily run in (repeatedly fill and file system) to tease out ~10 dodgy disks
 - Linux SLC5, XFS
 - NFSv3, bonded 2Gb/s ethernet
 - ~60 clients including 40 Tier3 WNs

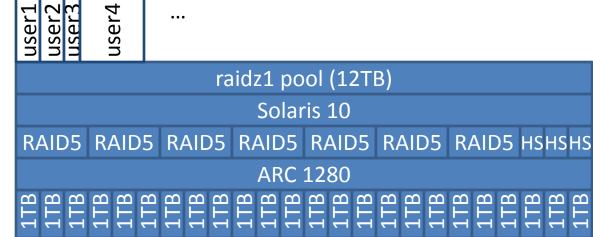
• 'Home' file space with backups

- To replace old sun E450 ~100 GB and LTO2 20-tape library with ~12 TB + off-site backups
- PC hardware (like Tier2 storage)
- Solaris 10, ZFS, software support contract
- NFSv3, bonded 2Gb/s ethernet
- Backup to CC system
- Problems encountered:
 - HP protector: won't visit nested file systems see later
 - Solaris/ZFS ARC cache exhausting system memory limited it and plan mem upgrade
 - Disk (Samsung HD103UJ) timeouts too slow for controller drop out although fine. Tuned some settings in firmware.

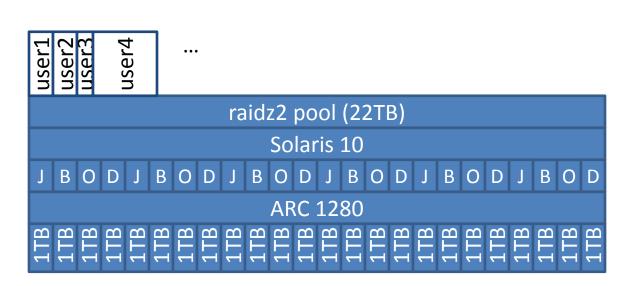
'Home' server configurations

Primary server:

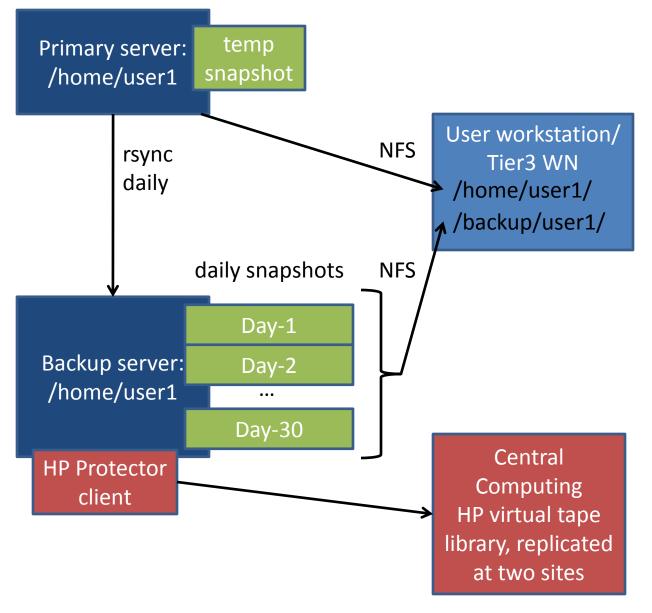
optimised for reliability (double raid5) and recovery time



Backup server: optimised for space but still raid6 for reliability



Backup procedure



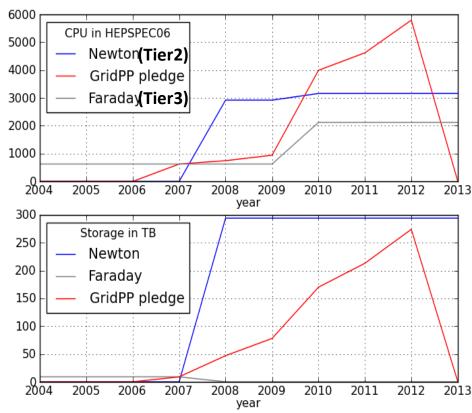
- Provide users with self-service backups
- Snapshots => no duplication, space efficient
- 4 weeks is easily accommodated
- Replace old LTO2 tape system
- Using HP protector for off-site backup to CC virtual tape library
- Auto replication across 2 sites
- Problem so far: cannot visit nested fs – maintenance of /home/* list by hand in GUI.
- Workaround: copy snapshot to temporary single fs before backup.

Central Computing services

- In the light of:
 - Good experience of CC hosting our Tier2 cluster
 - CC having upped their game significantly in recent years
 - Reduction in funded HEP sysman effort
- Review what can be done by CC
 - Benefit from their economies of scale
 - Reduce HEP sysman effort
 - Refocus on what we do that is unique
 - Maybe increase equipment/consumables costs
- Examples: RHEL5 VMs, NAS, virtual desktops, backups
- So far
 - just migrating services that are replicated centrally
 - E.g. email & DNS
 - Hope to start tests with VMs and NAS soon

Forthcoming procurements

- Tier2: need to double HS06 by 2012 to meet GridPP pledge
- Storage within pledge but will also increase to maintain balance with CPU
 - Target ratio ~10 HS06/TB
- First round later this year focus on CPU
- Anyone using the ATLAS/Dell deal?
 - How good are the prices?
- Push for 2 Gb/s network to LMN once we have 1 Gb/s



Conclusions

- Trends:
 - Grid expansion continues, both Tier2 & 3
 - Network link to LMN is still bottleneck for Tier2
 - Lost support effort in grant => do less
 - Moving to model where computer centre provide services and hosting.
 - Emphasis switching from local IT support to running Tier2/3 and managing SLAs.