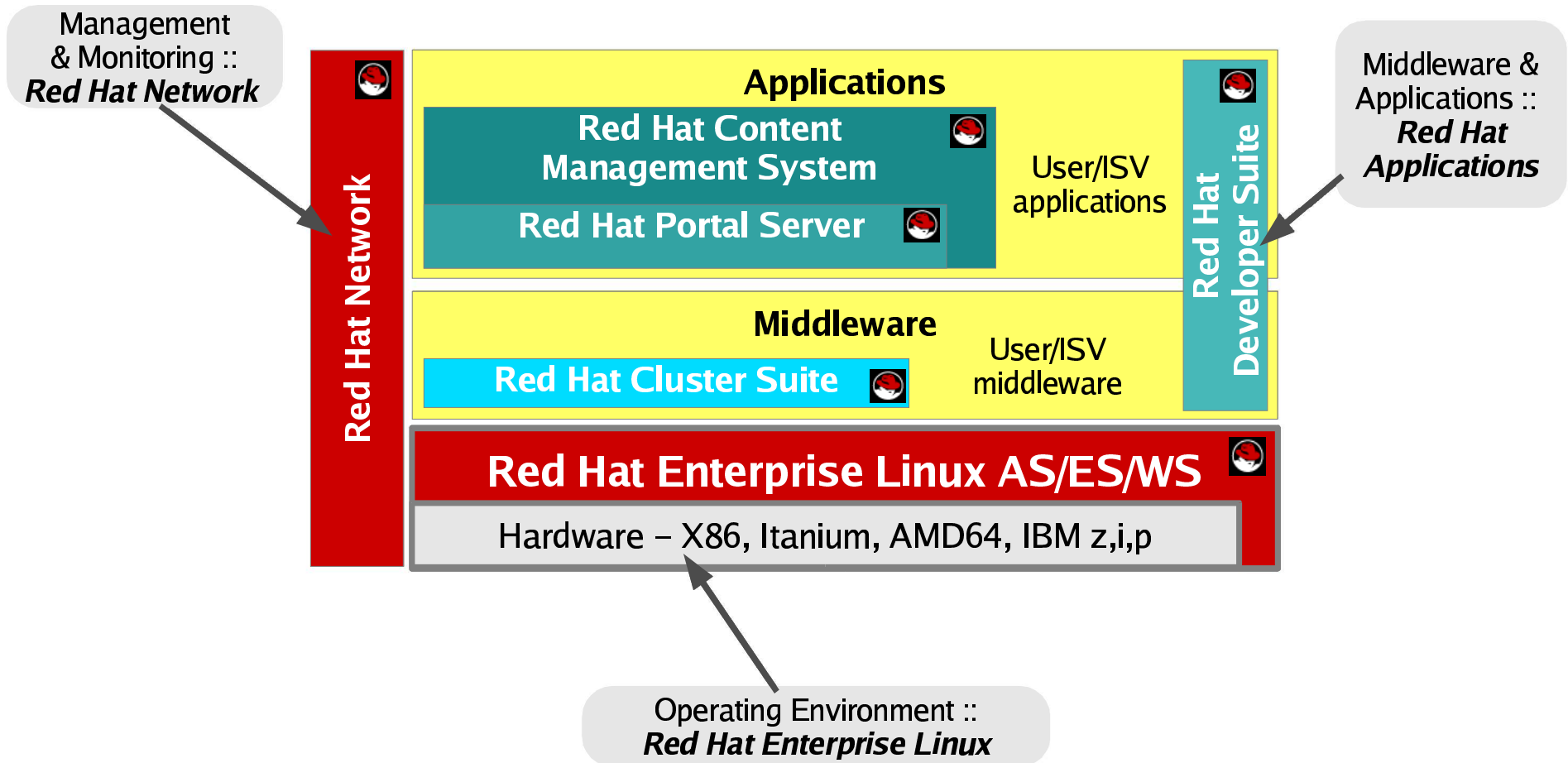# Red Hat Presentation

October 2003

Subscriptions

- Enterprise Linux products are delivered on an annual Subscription basis
- One price covers everything
  - Product (binary and source CDs) & documentation
  - Upgrades - customers get new releases at no extra charge
  - Maintenance - Red Hat Network delivers updates and errata (ex. security & bug fixes)
  - Remedial services - up to 24x7 with 1 hr response & unlimited calls
  - Customers can choose from multiple price points for different SLAs
- No Client Access Licenses
- Predictable, Predictable Budget = no surprises
- Volume discounts – Multi-Year Agreements

Red Hat Enterprise Architecture

Management
& Monitoring ::
Red Hat Network

Red Hat Network

Middleware &
Applications ::
**Red Hat
Applications**

Applications

**Red Hat Content
Management System**

Red Hat Portal Server

User/ISV
applications

**Red Hat
Developer Suite**

Middleware

Red Hat Cluster Suite

User/ISV
middleware

Red Hat Enterprise Linux AS/ES/WS

Hardware – X86, Itanium, AMD64, IBM z,i,p

Operating Environment ::
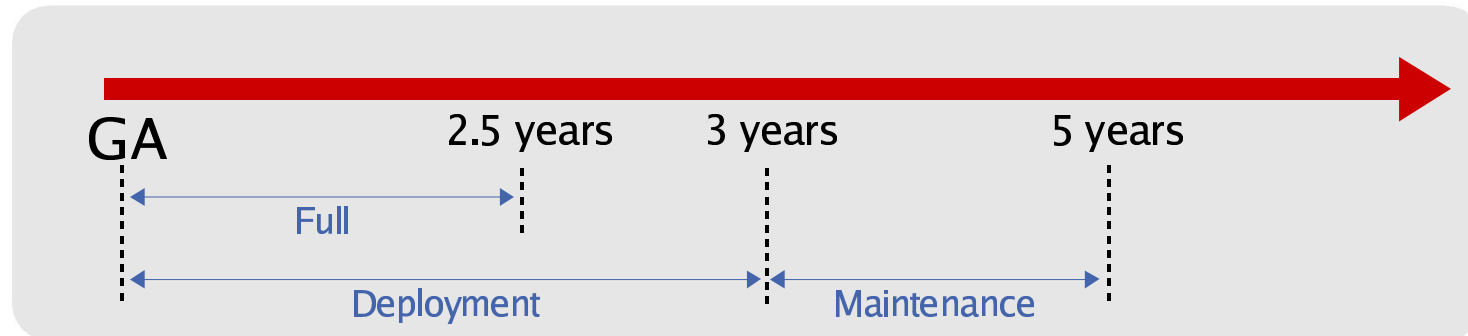**Red Hat Enterprise Linux**

Enterprise Linux Release Model

- Extended development of new releases
  - 12-18 month release cycle – RHEL 2.1 released in 4/02 and RHEL 3 to be released in 10/03, RHEL 4 targeted for 10/04
  - Software/Hardware Partners and Customers involved in alpha/beta tests delivered through Red Hat Network (RHN)
  - 5-year support life cycle
- Regular, consolidated updates provided during product lifetime:
  - Available via RHN plus full ISO respins
  - Approximately every 3-6 months
    - Bug fixes
    - Minor enhancements
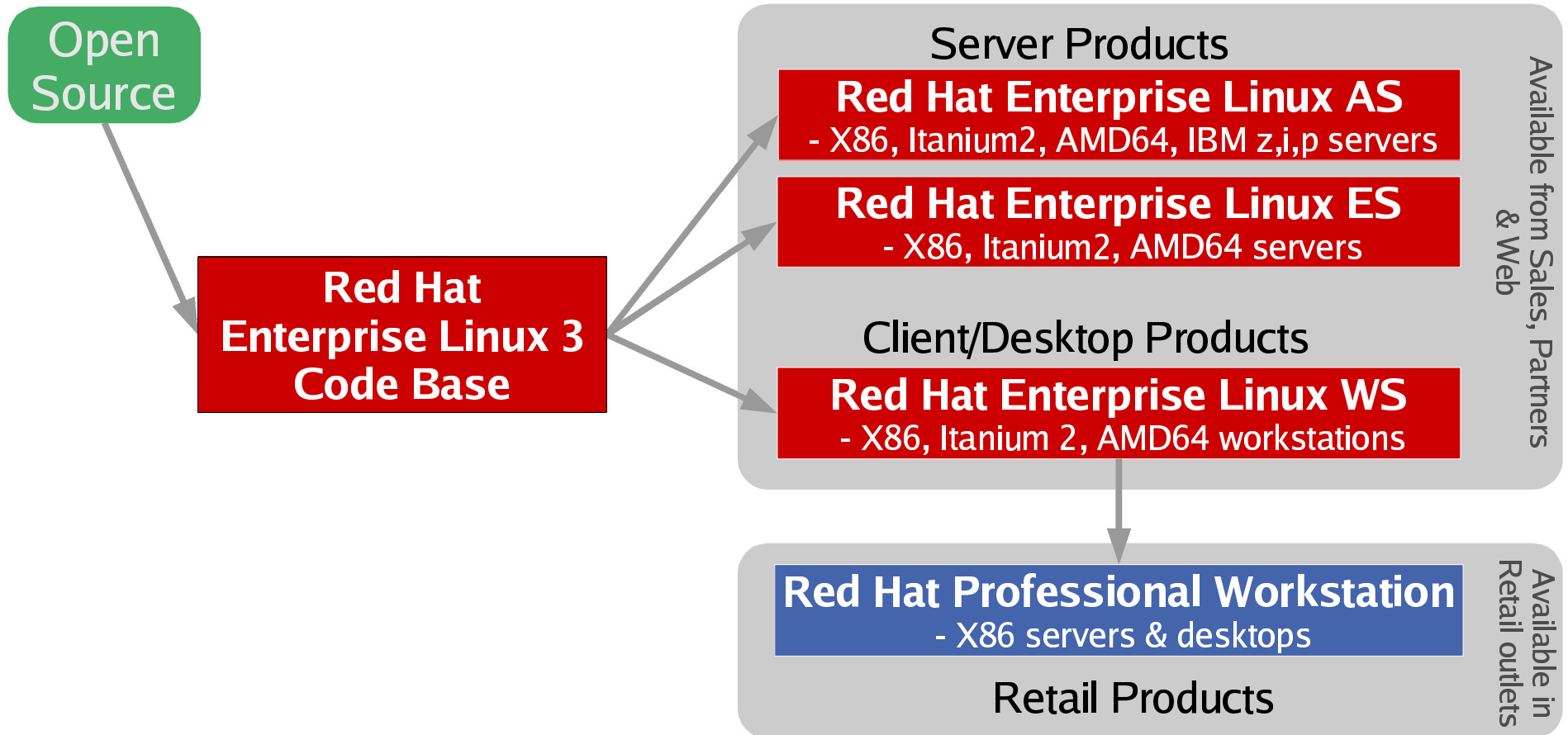   - Support for New hardware

Enterprise Linux Lifecycle

- **Three Phases of Support**
    - *Full Support:* Update Releases, bug fixes, security fixes
    - *Deployment:* bug fixes, security fixes
    - *Maintenance:* critical bug fixes, security fixes
- **Update Releases**
    - Released every 3-6 months for during *Full Support*
    - Update releases include
        - Updated hardware support, including new installer
        - Cumulatively published errata

Enterprise Linux 3 Family

Open Source

Red Hat Enterprise Linux 3 Code Base

Server Products

Red Hat Enterprise Linux AS
- X86, Itanium2, AMD64, IBM z,i,p servers

Red Hat Enterprise Linux ES
- X86, Itanium2, AMD64 servers

Client/Desktop Products

Red Hat Enterprise Linux WS
- X86, Itanium 2, AMD64 workstations

Available from Sales, Partners & Web

Red Hat Professional Workstation
- X86 servers & desktops

Retail Products

Available in Retail outlets

The Fedora Project

- Launched in September 2003 at http://fedora.redhat.com

- Community-driven and community-supported project to replace Red Hat Linux consumer product line (RHL 7.2, 8.0, V9, etc...)

- Proving-ground for new technology that may eventually end up in Red Hat Enterprise Linux

- Not a Red Hat product – an open-source project

  - No support available from Red Hat

  - Driven by steering-committee, not Red Hat revenue constraints

Provides the leading technology for Linux distributions and allows Red Hat to share technical leadership

Summary

- Red Hat provides a comprehensive set of products and services to deliver the industry's leading enterprise caliber Linux environment
  - Operating system solutions
  - Applications & middleware from leading ISVs and Red Hat
  - Comprehensive system management and monitoring
  - Extensive maintenance & services
  - World class training

Red Hat Enterprise Linux offers an unbeatable combination of quality, applications and services